

**DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
HEALTH AND RECOVERY SERVICES ADMINISTRATION  
Olympia, Washington**

<b>To:</b> All Providers Managed Care Plans	<b>Memorandum No:</b> 05-109 MAA <b>Issued:</b> December 15, 2005
<b>From:</b> Douglas Porter, Assistant Secretary Health and Recovery Services Administration (HRSA)	<b>For information, call:</b> 800.562.3022
<b>Subject: Year 2006 Healthy Options, Basic Health Plus, Maternity Benefit Program, Primary Care Case Management, and SCHIP Updates</b>	

**Effective January 1, 2006**, managed care clients will see some changes to the following programs: Healthy Options (HO), Basic Health Plus (BH+) and Maternity Benefit Program, and State Children's Health Insurance Program (SCHIP).

## **Healthy Options/State Children's Health Insurance Program**

- **County Changes:**

The health plans available in 2005 for HO and SCHIP clients will continue to be available in 2006. However, there are a few changes in the service areas. See Attachment I for the list of 2006 contracted health plans and the counties where they are available for HO and SCHIP as well as BH+. Changes in service areas include:

- ✓ Except for the 7 counties listed in the table below, Washington's counties are considered "mandatory" counties for enrollment in a managed care plan. Clients eligible for the HO or SCHIP program in these 29 "mandatory" counties must select and enroll in one of the managed care plans available in their county. Clients in these counties who do not select a plan will be automatically enrolled in a plan chosen by DSHS.
- ✓ Beginning January 2006, Jefferson County joins Asotin and Wahkiakum counties as a fee-for-service (FFS) **only** county. There are no managed care plans contracted with DSHS in these three counties. Clients may go to any provider who accepts the DSHS FFS reimbursement rate. Providers must bill DSHS directly.

- ✓ Enrollment in a managed care plan is “voluntary” for HO and SCHIP clients in the counties listed below. Clients eligible for either program can enroll in a managed care plan that is accepting new clients in that county or choose FFS.

Clallam	Columbia	Garfield	Kittitas
Klickitat	Thurston	Whitman	

**Note:** Counties which are designated as “voluntary” or “mandatory” may now change during the year. Check the *County* page at <http://maa.dshs.wa.gov/ipndweb> for the latest information.

- **Plan Changes:**

Some plans are accepting clients only within certain areas or zip codes of a county. HO/SCHIP plans accept a limited number of clients in each county. Consequently, the availability of plans in an area may change during the year. Please call the plans and/or check <http://maa.dshs.wa.gov/ipndweb> for the latest information on each county.

## **Basic Health Plus And Maternity Benefit Program**

Beginning January 1, 2006, Group Health Cooperative is no longer available to Basic Health Plus clients in Pierce County. Pierce County clients in the BH+ and Maternity Benefit programs at Group Health Cooperative will need to choose a new health plan. See Attachment I for a complete list of health plans and the counties where BH+ and Maternity Benefit Programs are available.

## **Primary Care Case Management (PCCM)**

**There are no changes in the PCCM program at this time.** Currently, American Indian/Alaskan Native clients enrolled with PCCMs have “PCCM” listed in the HMO column on their DSHS Medical Identification card. Providers must contact the PCCM before providing nonemergency services. The name and telephone number of the PCCM is located in the bottom right-hand corner of the client’s Medical Identification card.

## **How do I conduct business electronically with HRSA?**

You may conduct business electronically with HRSA by accessing WAMedWeb at <http://wamedweb.acs-inc.com>

## How can I get HRSA's provider documents?

To obtain HRSA's provider numbered memoranda and billing instructions, go to HRSA's website at <http://maa.dshs.wa.gov> (click on the ***Billing Instructions/Numbered Memoranda*** or ***Provider Publications/Fee Schedules*** link).

To request a free paper copy from the Department of Printing:

1. **Go to:** [www.prt.wa.gov](http://www.prt.wa.gov) (Orders filled daily.)
  - a) Click ***General Store***.
  - b) If a **Security Alert** screen is displayed, click **OK**.
    - i. Select either ***I'm New*** or ***Been Here***.
    - ii. If new, fill out the registration and click ***Register***.
    - iii. If returning, type your email and password and then click ***Login***.
  - c) At the **Store Lobby** screen, click ***Shop by Agency***. Select ***Department of Social and Health Services*** and then select ***Health and Recovery Services Administration***.
  - d) Select ***Billing Document Correction***. You will then need to select a year and the select the item by number and title.
2. **Fax/Call:** Dept. of Printing/Attn: Fulfillment at FAX (360) 586-6361/ telephone (360) 586-6360. (Orders may take up to 2 weeks to fill.)

**Attachment I – Contracted Managed Care Health Plans List**

**Attachment II – Map of Healthy Options/SCHIP Service Areas 2006**

**Attachment III – Map of Basic Health Plus Service Areas 2006**

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**DSHS HEALTH AND RECOVERY SERVICES ADMINISTRATION  
HEALTHY OPTIONS, BASIC HEALTH PLUS, AND STATE CHILDRENS' HEALTH  
INSURANCE PROGRAM**

**Contracted Managed Care Health Plans  
Effective January 2006**

Contact the health plans for billing addresses and authorization information. **Some of the plans only cover partial county areas** and there may be changes during the year—please contact the plan and/or check the Provider Directory web site, Plan by County page at:

<http://maa.dshs.wa.gov/ipndweb>

Plan Name	Programs and County Availability	Plan Contact	Customer Service
Asuris Northwest Health Plan Post Office Box 91130 Mail Stop BR325 Seattle, Washington 98111  Plan Abbreviation <b>ANH = HO/SCHIP</b>	<b>HO/SCHIP</b> Spokane	Valerie Martinolich (253) 573-3248 FAX: (253) 573-3253 <a href="mailto:vmartinolich@regence.com">vmartinolich@regence.com</a>  Hazel Castillo (206) 573-3035 FAX: (206) 573-3252  <b>Pharmacy Contact</b> Carrie Johnson (206) 332-5924 FAX: (206) 287-5865	<b>1-866-240-9560</b>
Columbia United Providers 19120 SE 34 <sup>th</sup> St., #201 Vancouver, WA 98683  Plan Abbreviation <b>CUP = HO/SCHIP</b> <b>CUPP = BH+</b>	<b>HO/SCHIP and BH+</b> Clark, Skamania  <b>HO/SCHIP ONLY</b> Klickitat*  *partial county	Cindy Orth (360) 449-8867 FAX: (360) 449-8862 <a href="mailto:corth@cuphealth.com">corth@cuphealth.com</a>  <b>Pharmacy Contact</b> (800) 315-7862 Or (360) 891-1520	<b>1-800-315-7862</b> or (360) 891-1520

**Numbered Memorandum 05-109 MAA**  
**Attachment I**

Plan Name	Programs and County Availability	Plan Contact	Customer Service
<p>Community Health Plan of Washington 720 Olive Way, #300 Seattle, WA 98101-9619</p> <p>Plan Abbreviation <b>CHPW = HO/SCHIP</b> <b>CHPP = BH+</b></p>	<p><b>HO/SCHIP and BH+</b> Adams, Benton, Chelan, Clark, Cowlitz, Douglas, Ferry, Franklin, Grant, Island, King, Kitsap, Klickitat, Lewis, Lincoln, Mason, Okanogan, Pacific*, Pend Oreille, Pierce, Skagit, Skamania, Snohomish, Spokane, Stevens, Thurston, Walla Walla, Whatcom, Yakima</p> <p>*partial county</p> <p><b>BH+ ONLY</b> Grays Harbor, Jefferson, San Juan, Wahkiakum</p>	<p>Annette English (206) 613-8940 Fax (206) 521-8834 <a href="mailto:aenglish@chpw.org">aenglish@chpw.org</a></p> <p><b>Customer Service</b> 1-800-440-1561 FAX: (206) 521-8834</p> <p><b>Pharmacy Contact</b> Express-Scripts 6625 West 78<sup>th</sup> Street Bloomington, MN 55439 1-800-233-8065</p>	<p><b>1-800-440-1561</b></p>

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**Attachment I**

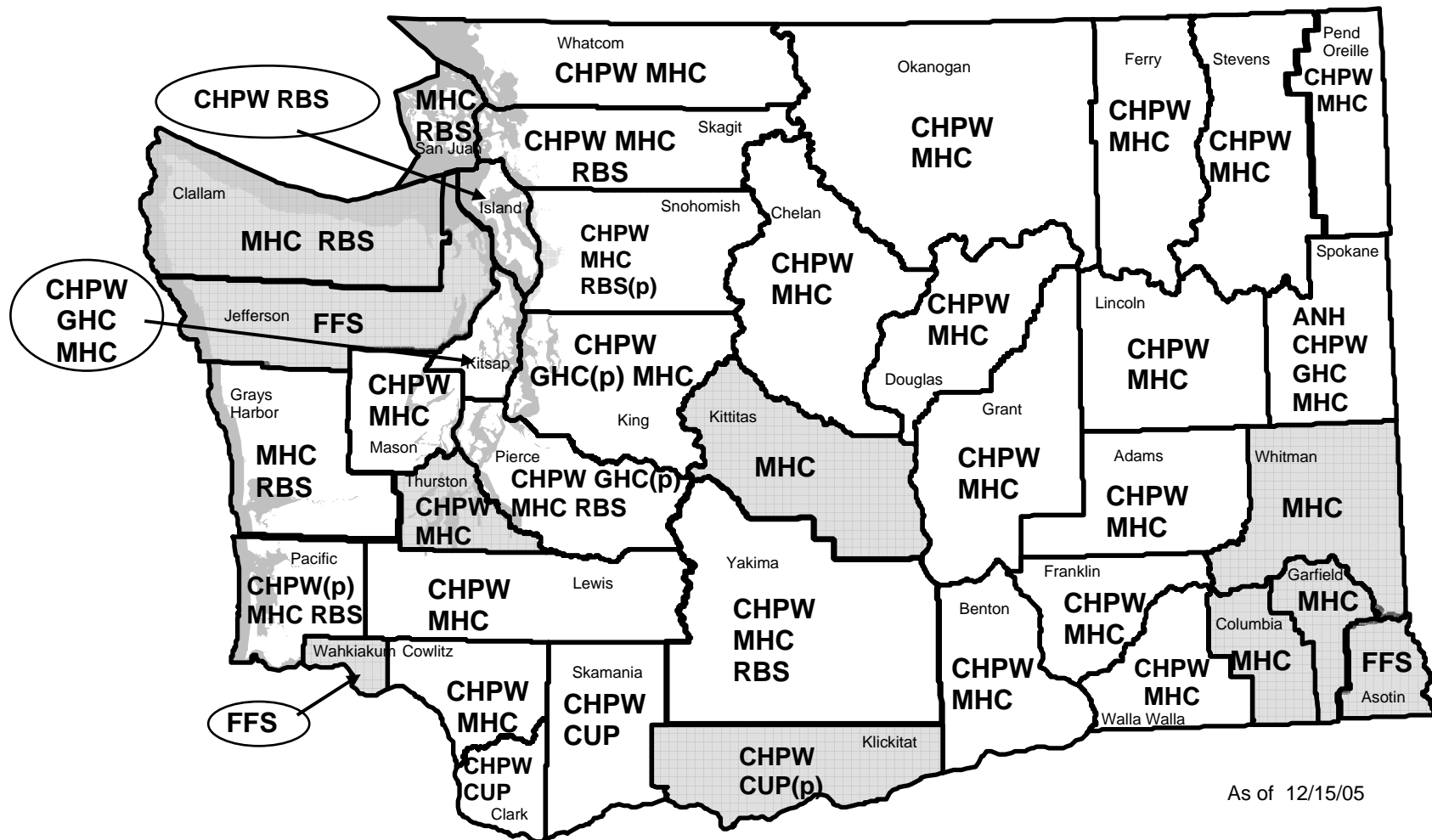
<b>Plan Name</b>	<b>Programs and County Availability</b>	<b>Plan Contact</b>	<b>Customer Service</b>
<p>Group Health 521 Wall Street Seattle, WA 98121</p> <p>Plan Abbreviation <b>GHC = HO/SCHIP</b> <b>GHP = BH+</b></p>	<p><b>HO/SCHIP and BH+</b> King*, Kitsap, Spokane</p> <p><b>HO/SCHIP ONLY</b> Pierce*</p> <p>*partial county</p> <p><b>BH+ ONLY</b> Snohomish, Thurston</p>	<p><b>Provider Services</b> 1 888 767-4670 FAX: (509) 241-7615</p> <p><b>Pharmacy Contact</b> Doug Beeman (206) 901-4424 FAX: (206) 901-4410 E-mail: <a href="mailto:beeman.dw@ghc.org">beeman.dw@ghc.org</a></p> <p><b>Operations Questions</b> David Gurule (206) 448-5823 FAX: (206) 448-2799 E-mail: <a href="mailto:gurule.d@ghc.org">gurule.d@ghc.org</a></p> <p><b>Marketing, Contract Management &amp; Policy Information</b> Bob Moore (206) 448-6110 FAX: (206) 448-4271 E-mail: <a href="mailto:moore.rt@ghc.org">moore.rt@ghc.org</a></p>	<b>1-888-901-4636</b>
<p>Kaiser Foundation Health Plan 500 NE Multnomah, #100 Portland, OR 97232-2099</p> <p>Plan Abbreviation <b>KHPP = BH+</b></p>	<p><b>BH+ ONLY</b> Clark, Cowlitz</p>	<p>Elizabeth Hulbert (503) 813-4948 FAX: (503) 813-4912</p> <p><b>Eligibility Questions</b> 1-800-813-2000</p> <p>Pharmacy Contact Ron Lee (503) 813-3850</p>	<b>1-800-813-2000</b>


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**Attachment I**

<b>Plan Name</b>	<b>Programs and County Availability</b>	<b>Plan Contact</b>	<b>Customer Service</b>
<p>Molina Healthcare of WA Inc. PO Box 1469 Bothell, WA 98041</p> <p>21540 30<sup>th</sup> Dr. SE, #400 Bothell, WA 98021</p> <p>Plan Abbreviation <b>MHC = HO/SCHIP</b> <b>MHCP = BH+</b></p>	<p><b>HO/SCHIP and BH+</b> Adams, Chelan, Clallam, Columbia, Douglas, Ferry, Garfield, Grant, Grays Harbor, King, Kittitas, Lewis, Lincoln, Okanogan, Pacific, Pend Oreille, Pierce, Spokane, Stevens, Walla Walla, Whatcom, Whitman, Yakima</p> <p><b>HO/SCHIP ONLY</b> Benton, Cowlitz, Franklin, Kitsap, Mason, San Juan, Skagit, Snohomish, Thurston,</p> <p><b>BH+ ONLY</b> Asotin</p>	<p><b>Contract Issues</b> Claudia St. Clair 1-800-869-7175 FAX: 425-424-1182</p> <p><b>Providers, Hospitals, Interested Parties</b> Sue Foster 1-800-869-7175 FAX: 425-424-1172</p> <p><b>Pharmacy Contact</b> Shea Wilson 1-800-869-7175 FAX: 1-800-869-7791</p>	<p><b>1-800-869-7165</b></p>
<p>Regence BlueShield PO Box 21267 Seattle, WA 98111-3267</p> <p>Healthy Options Mail Stop: BR-390</p> <p>Plan Abbreviation <b>RBS = HO/SCHIP</b></p>	<p><b>HO/SCHIP Only</b> Clallam, Grays Harbor, Island, Pacific, Pierce, San Juan, Skagit, Snohomish*, Yakima</p> <p>*partial county</p>	<p>Valerie Martinolich (253) 573-3248 FAX: (253) 573-3253 <a href="mailto:vmartinolich@regence.com">vmartinolich@regence.com</a></p> <p>Hazel Castillo (206) 573-3035 FAX: (206) 573-3252</p> <p><b>Pharmacy Contact</b> Carrie Johnson (206) 332-5924 FAX: (206) 287-5865</p>	<p><b>1-800-669-8791</b></p>

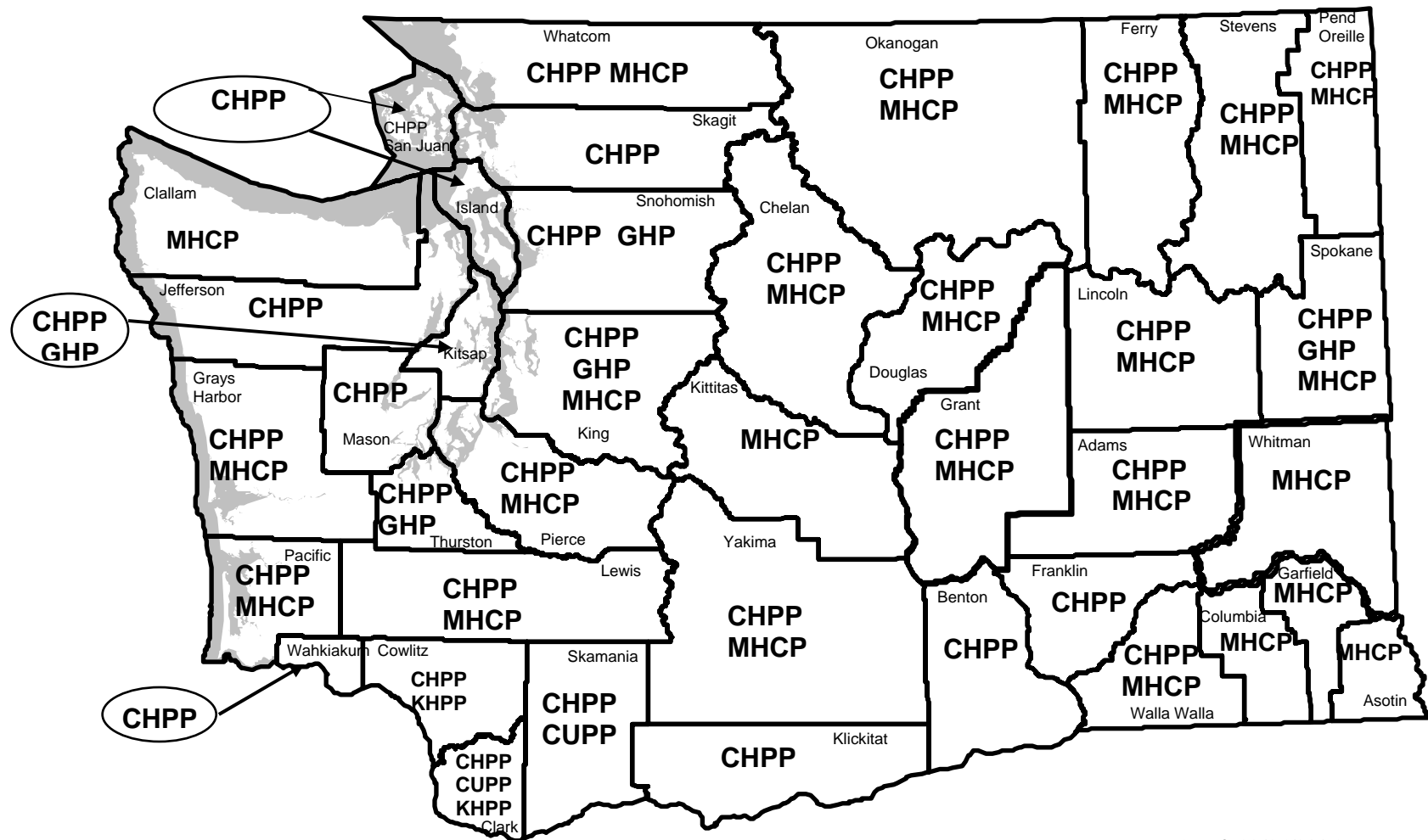


# HO/SCHIP Service Areas 2006



 Shaded Counties represent counties where enrollment in managed care is voluntary (not mandatory) either because there is only one plan or because the contracted plans do not have sufficient capacity. Asotin, Jefferson and Wahkiakum counties are FFS with no plans participating. (p) Indicates plan is not serving the entire county, only certain zip codes.

## Basic Health Plus Service Areas 2006



As of 12/15/2005